



October 6, 2011

Jocelyn G. Boyd
Chief Clerk / Administrator
Public Service Commission of South Carolina
101 Executive Center Drive
Columbia, SC 29210

RE: Public Service Commission of South Carolina
Report: Terminations of Electric Service (3rd Quarter 2011)
Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PE) third quarter 2011 report on Terminations of Electric Service in South Carolina.

Sincerely,

A handwritten signature in cursive script that reads 'Len S. Anthony'. Below the signature, the number '6' is handwritten.

Len S. Anthony
General Counsel
Progress Energy Carolinas, Inc.

LSA:mhm

Attachment

cc: John Flitter (5)

STAREGI660

Progress Energy Carolinas, Inc.
Quarterly Report on South Carolina Involuntary Disconnects
(Third Quarter 2011)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
July 2011	1335
August 2011	2259
September 2011	2308

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

July 2011			August 2011			September 2011		
Day	Not Pay	Hazard	Day	Not Pay	Hazard	Day	Not Pay	Hazard
1		3	1	27	1	1	119	
2		1	2	98		2		1
3			3	82		3		
4			4	2	3	4		1
5	59	2	5	5		5		
6	114	3	6			6	71	
7	111	1	7			7	117	3
8	62		8	1		8	184	1
9			9	2	1	9	112	4
10		2	10	218	1	10		
11	61	1	11	179		11		1
12	6	2	12	112		12	80	
13	3		13			13	95	
14	165	1	14			14	117	2
15	91		15	101	1	15	128	1
16			16	118		16	110	
17			17	131	2	17		1
18	117		18	148		18		
19	91	2	19	86	2	19	109	
20	42	1	20			20	117	3
21			21			21	137	
22		2	22	95		22	169	1
23			23	113		23	115	1
24		1	24	171	1	24		
25	83	2	25	151	1	25		
26	88		26	84	1	26	129	
27	115	2	27			27	151	
28	98	2	28		1	28	124	
29	2		29	83	1	29	38	
30			30	104		30	66	
31			31	131		31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	July	August	September
Non payment	1308	2242	2288
Hazard	27	17	20

- 4) Average duration of involuntary terminations:

0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."